



The College of
Animal Welfare

Clinical Coach Congress

Wednesday 3 July 2024

9am-4.30pm



VetSkill

Official sponsor

Clinical Coach Congress Programme

9am – 9.30am **Online Registration and Exhibition**

9.30am– 9.35am **Chairs Welcome** *Barbara Drysdale RVN CertEd, VetSkill*

9.35am – 10.30am **OSCES – what goes wrong?**

Sam Double MSc, BSc(Hons), DipAVN(Med), RVN, VTS(Anesthesia & Analgesia), CertEd, GMBPsS, VetSkill

This presentation will look at common themes from the OSCEs with particular regard to student errors, to help you prepare your student to prepare for their OSCEs and avoid these mistakes.

10.30am – 11.10am **Practical support for Clinical Coaches and your students**

Jennifer Scrimshaw RVN, The College of Animal Welfare

As Clinical Coaches, you are at the forefront when it comes to supporting your student in practice and with their learning.

This presentation will focus on the practical support you can offer – from looking at time management tips for both you and your student, to getting the most out of tutorials, understanding off the job hours and support your provider can offer.

11.10am – 11.35am **Live Q&A Panel** Present questions to the speakers

11.35am – 12.05pm **Morning Break, Online Exhibition and Lounges**

12.05pm – 12.50pm **Helping Neurodiverse Students**

Lucy Francis, The College of Animal Welfare

This presentation will cover the following key learning points:

- An overview of what it means to be neurodivergent
- The language around neurodiversity and why it matters
- Supporting neurodivergent students and colleagues

12.50pm – 1.05pm **Live Q&A** Present questions to the speakers

1.05pm–2.05pm **Lunch Break, Expo Booths and Online Exhibition**



‘Providing innovative learning opportunities in pursuit of professional excellence’

2.05pm – 2.50pm **Tools for Empathic Communication**

Jess Woolrich BSc(Hons) RVN, PGCert VetEd, Cert VNES, VetLed Ltd

This presentation will cover the following key learning points:

- Develop the skills to help you grow and develop as an empathic, confident Clinical Coach.
- Learn how valuing connection in communication benefits your wellbeing as well as your student's.
- Prepare yourself for difficult/challenging conversations with students.
- Discover how to ask management teams for the things you and your student need to succeed.
- Explore specific communication examples for clinical coaching of students and managing organisational pressures from those in senior leadership positions.
- Explore the evidence-based communication tool "Nonviolent Communication" and discover how this can apply to all of life, including at your role as clinical coach.

2.50pm – 3.40pm **Compassion Fatigue**

Dr Rosie Allister BSc (Hons) BVSc MSc PhD MRCVS, Vetlife

Veterinary practice teams work hard and look after others, to do that sustainably we need to look after ourselves. There are times when we do our best, and it still doesn't feel enough. Some of our work means we encounter trauma and suffering that affects us in ways we might not expect.

Research on moral injury and compassion fatigue offers some explanation for psychological aspects of the work we do and points to strategies for prevention and support. This session looks at compassion fatigue is, what circumstances can contribute to it, and what helps.

3.40pm – 4.05pm Live Q&A Panel Present questions to the speakers

4.05pm–4.10pm Chairs Close *Barbara Drysdale RVN CertEd, VetSkill*

4.10pm–4.30pm Online Exhibition and Lounges

How to book...

For details of prices and how to book your place, please see overleaf to complete and return the booking form. You can also book online at www.caw.ac.uk/events/cc-congress



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Clinical Coach Congress 2024

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(Bookings before 10th May 2024)

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(Bookings after 10th May 2024)

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